



152 Rollins Avenue #102
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Warranty Information

Hard Floor Desk Chair Mats

All desk chair mats are warranted against manufacturing defects as well as against any breaking, cracking or splitting for a period of Ninety Nine (99) years from the date of purchase. Chair mats determined to have manufacturing defects will be replaced or repaired once.

The warranty is void if mats are not used in accordance with American Floor Mat's recommendations. Most notably, Desk Chair Mats must not be placed under any furniture excluding the desk chair itself (i.e., filing cabinets, desk's leg, etc.).

American Floor Mats reserves the right to audit a damaged mat's condition including receiving digital pictures or picking up the mat for Quality Control purposes; mat damage resulting from abuse/neglect is excluded from warranty coverage.

The customer is *only* responsible for any shipping charges associated with delivery of the replacement chair mat, not the chair mat itself.

Feel free to email us at help@americanfloormats.com or call us at 800-762-9010 with any questions.