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ADA Compliant Detectable Warnings Surface Tactiles

Warranty Information

American Floor Mats warrants to the Project Owner and Project Purchaser that the Detectable Waring Surface Tactiles are free from defects in workmanship and material including deformation, discoloration, severe fading and breakage for a period of seven (7) Years from the date of acceptance of the Project. The warranty is valid only upon completion of the installation and with proper maintenance of the product. This Warranty becomes effective 24 hours after the date of installation.

EXCLUSIVE REMEDIES: American Floor Mats, at its cost, will repair or replace any defective material promptly reported during the warranty period. This warranty includes reasonable labor costs and the cost of removal of the defective product(s). Repair or replacements will be done on site.

All tactile products are hereby warranted to comply fully with all applicable American with Disabilities

Act of 1992 and the Public Rights of Way Accessibility Guidelines (PROWAG), and California Building

Code – CBC Title 24 – 11B-705 Detectable warnings and Directional Texture.

WARRANTY LIMITATIONS: This warranty does not apply to conditions resulting from improper use, improper installation, external causes, acts of God, intentional misuse or abuse, neglected or improper annual maintenance, vandalism, modifications to the product, with the exception of the Owner's right to immediately eliminate an unsafe condition.

DISCLAIMER OF WARRANTY: The above warranty is the Owner's and Purchaser's exclusive warranty. No other warranty expressed or implied shall apply. American Floor Mats specifically makes

no warranty of merchantability and/or fitness for a particular purpose. (In no event will American Floor Mats be liable for any damages, lost profit, consequential or economic damages).
American Floor Mats reserves the right to audit a damaged tactile's condition; damage resulting from abuse is excluded from warranty coverage. Normal wear and tear due to use and/or exposure to dirt, debris, salts, etc. are NOT covered as part of the warranty. Furthermore, this warranty does not cover cuts, burns, staining, soiling or fading due to abnormal use or application.
Feel free to email us at help@americanfloormats.com or call us at 800-762-9010 with any questions.